THE LOTUS

AID of INDIANA



A Letter From Our CEO

Hello September! School has started back up, football is back, fall is approaching, and the holidays are near; what a time to be alive! I would like to reintroduce myself. I am Latasha Lesure, the CEO of AID of Indiana. I want to make sure issues are getting addressed in a timely manner and that AID delivers good quality services to everyone we serve; not just the individuals. If you have any issues, comments, concerns, or kudos; please reach out to me at: latasha@aidofindiana.com or 260.444.3433 ext 113.Last month at AID we hosted an open house and participated in Day of caring. AID loves getting involved with the community when we can; we are truly blessed and want to make sure we share our blessings with others. (Continued on page 2.)

Upcoming Events

- Sept. 5: Labor Day
- Sept. 10: DSANI Buddy Walk
- Sept. 11: Autism Acceptance
 Walk & Fair
- Sept. 12-16: DSP Appreciation Week
- Sept. 16: AID DSP
 Appreciation Cookout



A Letter From Our CEO (Cont.)

We try to do as many community events as possible. If you know of any events coming to your area please reach out to Matthew with the information; or give us a call at 260.444.3433 ext 110. You may also see a customer service survey going out within the next 2 weeks. This survey is important for us to know what we can improve on to better serve you. Please take the time to fill out this short survey to assist us in providing quality of care. I also want to welcome the newest member to the AID family: Tyler and Jake Lyon's daughter Olivia Lyon; who was born 9/1/22 weighing in at 7lbs and 20 inches!

FSSA Video:

Decision Making and Guardianship

Lastly I want to thank all of our teams for advocating for the individuals we serve. I have added a link to a video by FSSA on Decision Making and Guardianship. I send this link because as a residential provider we strive to provide the best service possible within the guidelines set by the state. Our policies are to stay in compliance with CARF and the 460 regulations. A big push right now with FSSA, BDDS, and BQIS is clients' rights. I wanted to share this with our teams and with guardians who sometimes have to make tough choices for their loved ones. Like always thank you for all the continuous prayers and support.

Latasha Lesure CEO, AID of Indiana

The AID Motto

Assistance, Independence, Dignity.

The AID Mission Statement

We are founded on the principle that we are compassionate members of society committed to Assisting "everyone", the Individuals that we serve, and the employees that we employ in obtaining Independence with Dignity.

Customer Service Promise

We Assist People with ALL Abilities to Achieve Independence with Dignity.



What's New?

• AID will be at the following events: DSANI Buddy Walk Sept. 10th, and the Autism Acceptance Walk & Fair Sept. 11th.

- AID employees please follow our LinkedIn page. LinkedIn is a great professional resource.
- Have someone you want to nominate for the staff spotlight? Email matthew@aidofindiana.com
- Please join us in welcoming Denise Adamonis, Haven Evans, and Stephanie Lindsey-Kenemore to the AID Team!
- We want to continue attending local events. Thank you to all of the AID of Indiana staff for giving your time to help us all be more involved in the community. If you know of any upcoming events please let <u>Matthew</u> know.



Now Hiring!



Scan the QR code to apply or visit our website for more info.

www.aidofindiana.com



Community Spotlight











Upcoming Events



DSANI Buddy Walk

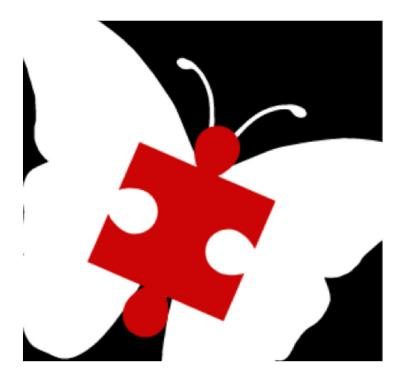
September 10, 9am-1pm

Learn More

Autism Acceptance Walk and Fair

September 11, 12pm-4pm

Learn More





Activity of the Month



Instructions:

Simply find some fun leaves and use your imagination to turn them into Fall friends with paint and markers.

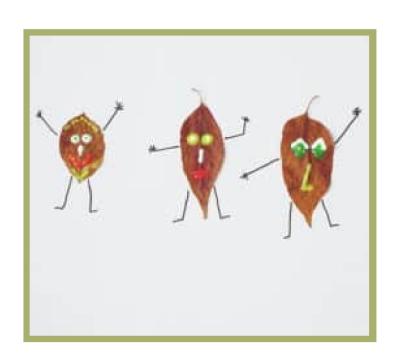
Read more about them here!



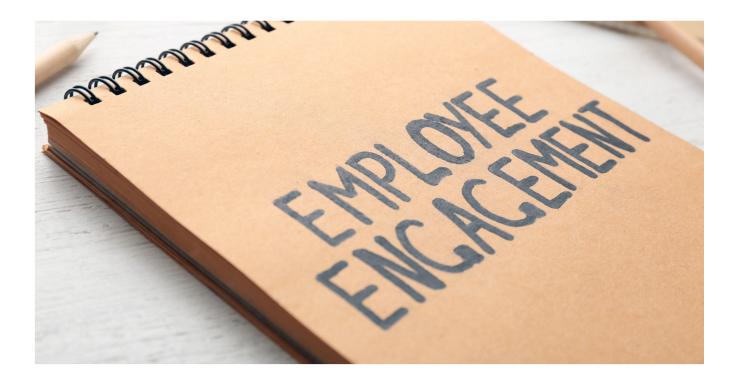
Leaf People Fall Craft

Supplies:

- Puffy Paint
- Markers
- Paper
- Leaves







Employee Engagement Contest Winner

April Bradford!

How to Win September's Contest:

Send 3 pictures of Leaf People to <u>Matthew</u> after completing the Activity of the Month to win September's Employee Engagement Contest for a \$20 giftcard. Everyone who participates will be entered for a chance to win.

Employee Referral Bonuses

If you know someone that would be a great DSP and they are hired, you and your referral will both get 30-day, 60-day, and 90-day bonuses. All together that is a possibility of a \$360 bonus for each of you! Ask Human Resources for any questions regarding the bonuses.





Employees of the Month





We appreciate all your hard work and dedication to the clients you serve, your coworkers, and to AID. Thank you!

Kudos Korner

Thank you to all of our wonderful DSP's, House Managers, Program Managers, BC's, Nurses, Clients, and Office Staff for your hard work. Thanks to you AID is able to help our community and truly make a difference.



House of the Month: No Nominations

This recognition recognizes the employees that work in the house and all the hard work and dedication that they have committed to making their house exceptional! This award means that the house has accomplished their monthly compliance tracking, have had little to no compliance issues, and all environmental and safety checks have been completed. Ensuring a safe, clean, and welcoming environment for all. All permanent staff in the house of the month receive a bonus on their checks and a cake or pizza party!

Birthdays

- Chris Booth
- Barbara Stump
- Tyler Lyon
- Rebecca Bridges
- Gloria Abernathy
- Trina Good
- Indonesia Stephens
- Danielle Sanchez
- Craig Fuller
- Matthew Kennedy
- Jayla Green
- Christy Tier
- Trina Lamb
- Tracy Woodgett
- Alice Cross
- David Read
- Kelli Craig
- Joan Ice
- Samuel Miller
- Kathryn Copsey
- Allie Thomas
- Gabriele Hernandez
- Jamie Shaw
- Christina Kraakman
- Samantha Morgan
- Alexis Detienne
- Rikola Luna
- Rachel Worley
- Victor Lau
- Quincy Henderson
- Nicholas Nelson
- Nyla Foster



Anniversaries

- Scott Conrad
- Rosemary Dowidat
- Samuel Miller
- Austin Housh
- Melissa Janes
- Abigail Kingery
- Arthur Perdue
- Julie Snider
- Douglas Ford
- Shelley Normann
- Stacy Britton
- Tabitha Gibson
- Tyjana Smith
- Tamara Reed
- Edward Knapczyk
- Jasmine White
- Joshua Jones
- Leland Faulds
- Mary Smith
- Amber Wharton
- Darrell Willis
- Anthony Zimmerman

- Ashley Zimmerman
- Janet Carper
- Steve Carper
- Sheryl Horne
- Roger Judd
- Kelly Walters
- Chris Booth



Protecting Yourself and Others from COVID-19

- Masks are optional at the Main Office.
- If a client wants you to wear a mask, please wear one.
- If you have any flu-like symptoms or have a fever, please wear a mask.
- Please continue to disinfect frequently touched surfaces such as light switches, keyboards, phones, wheelchairs, walkers, etc. once every shift.
- Continue to perform good hand hygiene and assist all individuals to perform good hand hygiene, washing your hands for at least 45 seconds with warm water and soap.
 - *Please do this at the start of your shift, after direct care, using the restroom, PPE, and before you leave.*
- Please continue taking client and employee temperatures at the start of each shift.
- Please be advised: If you are experiencing dry cough, temperature of 100.4 degrees F or higher, and shortness of breath, please contact your supervisor and physician right away.

Although it is not enforced, we strongly encourage everyone to get vaccinated. Vaccinations are available at any local pharmacy. Thank you.







Assistance • Independence • Dignity

Thanks for Reading!

Other Information

For any questions, concerns, contributions, advice, stories, kudos, and anything else you would like to share on the next newsletter, please submit to matthew@aidofindiana.com. Thank you and May God Bless You!

What does it mean to be accredited by CARF? CARF accreditation represents the highest level of accreditation that an organization can receive. Its standards ensure accredited organizations provide the best possible care, so people like you can trust that an organization has been reviewed with high standards in mind.





