THE LOTUS

AID of INDIANA



A Letter From Our CEO

Happy May AID family and friends. Can you believe it's May already! They say April showers bring May flowers and we have had a lot of showers. I want to welcome any new individuals, guardians, case managers, therapists, and staff who are new to AID. Thank you for choosing us and welcome to the family. I want to thank all of the AID staff for their hard work and dedication that is given on a daily basis; you are appreciated. Last month we had an Easter bunny extravaganza at the office. We enjoyed seeing the smiles on everyone's face as they took pictures with the Easter bunny.

(Continued on page 2.)

Upcoming Events

- May 6: Orientation
- May 6: Relay for Life
- May 8: 2-Week Orientation
- May 13: Disabilities Expo
- May 15: Core B
- May 17: AID Movie Marathon
- May 17: Core A
- May 18: Vital Signs
- May 19: CPR Classes
- May 20: Orientation
- May 16: CPR Classes

A Letter From Our CEO (Cont.)

There are some community events happening this month: 5/6/23 Relay for Life, 5/13/23 Disability Expo, and 5/17/23 AID Movie Marathon. Mark your calendars! Have you checked out the AID website? Not only does it explain the different services we provide, but it also has webinars from the state. There will be a customer satisfaction survey going out next month. This survey lets us know how you feel about the services and customer service AID provides. This survey will go out to guardians and random case managers.

All feedback is appreciated. You do not have to wait for the survey to come out to express concern or satisfaction. You can always email me at latasha@aidofindiana.com. Also, we are hiring! If you know anyone that would fit into the AID culture please send them our way. Please contact our onboarding specialist Shayla Harrison at 260.444.3433 ext 105. Like always I want to thank everyone for the continuous support and prayers. Thank you for choosing AID and have a blessed month of May.

Latasha Lesure CEO, AID of Indiana

The AID Motto

Assistance, Independence, Dignity.

The AID Mission Statement

We are founded on the principle that we are compassionate members of society committed to Assisting "everyone", the Individuals that we serve, and the employees that we employ in obtaining Independence with Dignity.

Customer Service Promise

We Assist People with ALL Abilities to Achieve Independence with Dignity.



What's New?

• Look out for the Employee Assembly and Employee Survey that will be sent out soon. There will be chances to win a raffle for everyone who participates.

• Want to shoutout someone from AID? Email <u>Matthew</u> with their name and why they are great.

New Bonuses & Incentives



Employee of the Month

\$100

1 Residential Winner & 1 Community Winner



House of the Month

\$75

Per Person

Employee Engagement Contest



\$50

Per Person



Community Spotlight









Upcoming Events





Activity of the Month



Paper Flowers

Supplies:

- Paper (preferably thin or lightweight paper)
- Scissors
- Glue

See the full instructions here.

This craft is from First Palette.

<u>See more of their crafts here!</u>







Employee Engagement Contest Winner

No winner this month!

How to Win This Month's Contest:

Email <u>Matthew Clinger</u> with a shoutout for a fellow AID employee. Include their name and what makes them special. The first 3 people to submit their shoutout will win \$50 each.

Employee Referral Bonuses

If you know someone that would be a great DSP and they are hired, you and your referral will both get 30-day, 60-day, and 90-day bonuses. All together that is a possibility of a \$360 bonus for each of you! Ask Human Resources for any questions regarding the bonuses.





Employees of the Month





We appreciate all your hard work and dedication to the clients you serve, your coworkers, and to AID. Thank you!

House of the Month: Angola



Thank you to all of our wonderful DSP's, House Managers, Program Managers, BC's, Nurses, Clients, and Office Staff for your hard work. Thanks to you AID is able to help our community and truly make a difference.



This recognition recognizes the employees that work in the house and all the hard work and dedication that they have committed to making their house exceptional! This award means that the house has accomplished their monthly compliance tracking, have had little to no compliance issues, and all environmental and safety checks have been completed. Ensuring a safe, clean, and welcoming environment for all. All permanent staff in the house of the month receive a \$75 bonus on their checks and a cake or pizza party!



Birthdays

- ALLISON, THEOTHIS
- ARMSTRONG, ROBERT
- BAUER, TAMARA
- BLOTT, LAURA
- BODIE, CHRISTIAN
- BOONE, DAJIANIQUE
- CAMPBELL, MACKENZIE
- CLINGER, MATTHEW
- COBY, ANNETTE
- CRONE, MIRANDA
- DAVILA, GLADYS
- DONNOW, ALLEE
- DOWIDAT, ROSEMARY
- ETTINGER, AMY
- GEANS, LARRY
- GRAY, DIANA
- HANDIAYA, LAL
- HESS, JENNY A
- HOWARD, CATHERINE
- HOWZE, AZIREA
- JANUZZI, DOMINIC
- KENT, JUSTIN
- LADIG, NICOLE
- LIPPLY, TRUDY
- MCGINNIS, GARY
- MILLER, JESSICA
- MINNIEFIELD, DORIAN
- MURPHY, JUDITH
- NORMANN, SHELLEY LYNNE
- ODOM, KOURTNEY
- PROL, VICTORIA
- RELUE, RICHARD
- ROSENOGLE-GOULD, GABBY



Congratulations

- ROWE, CHARLOTTR JEAN
- SCANTLIN, AUDREY
- SIDDIQUI, MOHAMMED
- SILLS, SHONDA
- TAROUINIO, SHERRY
- TIMBERLAKE, JOSEPH WILLIAM
- TUBBS, BRITTNI
- UNDERWOOD, YVETTE
- UNDERWOOD, LAINA
- VANDERPOOL, KASSANDRA
- WEBER, BRENDA
- WILLIAMS, AARON
- WILLIAMS, RYAN
- WILLIAMS, AALIYAH
- WINDER, BRANDI

Anniversaries

- AYRES, VICKI
- BAKER, ISABEL
- BENSON, DOMINIC
- BOONE, DAJIANIQUE
- BROWN, ELIZABETH
- CAMPBELL, TRACEY
- CARPENTER, GWENDOLYN

- CARR, HEATHER
- CARTER, IASMINE
- COLLEY, MARY
- CRONE, MIRANDA
- DAVIS, KANIA
- DERRICK, KYLAH
- DETIENNE, EARL
- DETIENNE, ALEXIS SIERRA
- DUNN, ELIZABETH
- FRIZZELL, DONTARIOUS
- HAGEWOOD, MICHELLE
- HARRIS, PAULETTE
- HILLS, ANNA MARIE
- HOLY, HUNTER
- HONIOTES, MARVIENE
- HORSLEY, FAITH
- KINDER, MAZIE
- LANDERS, ANNA
- LIGHT, JEAN
- MANAGO, NISREEN
- MARTIN, DAVID
- MYERS, CATHERINE
- NAPIER, LILLIAN
- OWENS, MARGIE
- POWELL, TERESA
- RELUE, CYNEQUA
- ROBINSON, CLYDE
- RUDD, AMBER
- TARQUINIO, SHERRY
- TARR, TINA
- TAYLOR, JESSICA
- WALKER, JAYLEN
- WEBER, BRENDA
- WERTMAN, DONALD
- WHITE, TAQUAY
- WOODGETT, TRACY
- WOODS, LUELLA



MAY 2023

RESOURCES

AID of INDIANA





Learn about community resources, find contacts, and view our financial and company information.

www.aidofindiana.com

CONTENT

2: Financial Information

3-5: Community Resources

6-9: Contact Directory10-11: Organization Charts

12-18: Glossary of Titles



View the State of the Business Document



Protecting Yourself and Others from COVID-19

- Masks are optional at the Main Office.
- If a client wants you to wear a mask, please wear one.
- If you have any flu-like symptoms or have a fever, please wear a mask.
- Please continue to disinfect frequently touched surfaces such as light switches, keyboards, phones, wheelchairs, walkers, etc. once every shift.
- Continue to perform good hand hygiene and assist all individuals to perform good hand hygiene, washing your hands for at least 45 seconds with warm water and soap.
 - *Please do this at the start of your shift, after direct care, using the restroom, PPE, and before you leave.*
- Please continue taking client and employee temperatures at the start of each shift.
- Please be advised: If you are experiencing dry cough, temperature of 100.4 degrees F or higher, and shortness of breath, please contact your supervisor and physician right away.

Although it is not enforced, we strongly encourage everyone to get vaccinated. Vaccinations are available at any local pharmacy. Thank you.







Assistance • Independence • Dignity

Thanks for Reading!

Other Information

For any questions, concerns, contributions, advice, stories, kudos, and anything else you would like to share on the next newsletter, please submit to khyler@aidofindiana.com. Thank you and May God Bless You!

What does it mean to be accredited by CARF? CARF accreditation represents the highest level of accreditation that an organization can receive. Its standards ensure accredited organizations provide the best possible care, so people like you can trust that an organization has been reviewed with high standards in mind.





